

## SUSTAINABILITY POLICY

Petersfield Linen Services is committed to continuous improvement to reduce its impact on the environment as far as is reasonably practicable. We are signed up to the Climate Agreement Scheme to reduce our carbon footprint against set targets, facilitated through our trade body the Textiles Services Association.

As a high volume industry we are committed to maintaining excellent quality whilst driving efficiencies to mitigate high energy, and water consumption. By its nature, laundry continues to be one of the oldest circular models reducing the need for single use products. We recognise the impact the production of raw materials such as cotton have on our planet and are proud of the care we take in looking after the textiles we handle.

### Gas, Electricity, Water:

During our production process we recover as much heat as possible helping us to reduce our gas, and electricity consumption. Daily monitoring of energy used against, hours run/pieces produced ensures efficiencies are maximised. The use of LED lights, and inverter technology helps us to further reduce electricity usage.

We recycle water, managing levels and temperatures throughout the wash process to keep energy and consumption as low as possible, without compromising hygiene standards and quality.

### Linen Suppliers:

We work with those suppliers whose activities are auditable and are signed up to at least one of the following: BCI (Better Cotton Initiative); SEDEX (Sustainability Supply Chain Solutions); ETI (Ethical Trading Initiative).

### Waste Management:

Our recycling programme includes sending end of life polyester products to the Salvation Army to return into pellets and sell to the fashion industry to make clothing. Items such as chemical drums, pallets and bag liners are recycled and end of life textiles are donated to local charities or sent to a mill to make rags and cloths for industry. For some years, the team have been using their own water bottles and in 2023, we further reduced single use plastics by asking staff to bring in their own mugs for hot drinks.

The waste that is collected by our waste collection partner is either recovered for alternative use or converted to renewable energy for the local area. We are researching further ways to improve our waste management across site.

### Chemicals:

We work closely with our Chemical Supplier Christeyns, to monitor chemical dosing, temperature and water levels in real time. We also do this with our water supplier to monitor the output to sewer, with anomalies being picked up and dealt with quickly to help minimise our impact on the environment.

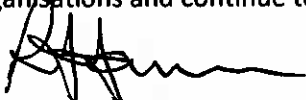
### Transport:

Our collection/delivery routes are planned according to seasonal demand to reduce pollution, and driver performance is monitored for efficiencies in fuel consumption. We recruit locally as much as possible with 52% of our staff (at the time of publishing) either walking or using public transport to get to work.

### Community:

We are proud to have been part of the local community in Petersfield for many years providing employment. Over the years we have donated textiles no longer suitable for commercial use to the community and local charitable organisations and continue to help out where we can.

Signed:



Robert James, Managing Director

25/01/2024.